

iCAN[®] NetZero Plus

Limited Warranty

POMCube Inc.

1. Limited Performance Warranty

Thank you for purchasing iCAN NetZero Plus. POMCube values your business and always attempts to provide you the very best quality of service.

POMCube warrants to the purchaser of the product in its original sealed packaging that the product is free from defects in material and workmanship, for the limited warranty period, beginning on the date of invoice.

Warranty Commencement	Warranty Period (Default)	Warranty Period (Optional)
Warranty commences from initial installation date.	Ten (10) years in total	Seven (7) years in total
Energy Retention	70% at 10 years, following initial installation date	80% at 7 years, following initial installation date

Note that this Limited Warranty (including its duration) is subject to a number of important exclusions and limitations, which are set out in detail below.

2. Remedies

If your iCAN NetZero Plus fails to comply with the above Limited Warranty, POMCube will, in its sole discretion, either repair it (using new or refurbished parts), replace with an equivalent product (new or refurbished), or refund you the market price of an equivalent product at the time of the warranty claim. If your iCAN NetZero Plus is repaired or replaced under this Limited Warranty, the remainder of the original warranty period will apply to the repaired or replacement product. Under no circumstances will the original warranty period be extended as a result of your iCAN NetZero Plus being repaired or replaced.

3. Warranty exclusions

This Limited Warranty does not apply to any defect or energy capacity shortfall resulting from any of the following, each of which may result in your Limited Warranty being voided:

- Abuse, misuse or negligence;
- Accidents or force majeure events, including but not limited to lightning, flood, earthquake, fire, or other events outside the reasonable control of POMCube;
- Storage, installation, commissioning, modification or repair of your iCAN NetZero Plus, or opening of the external casing of your iCAN NetZero Plus, not following the proper process as outlined in the manual;

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- Failure to operate or maintain your iCAN NetZero Plus in accordance with the User Manual;
 - Any attempt to modify your iCAN NetZero Plus, whether by physical means, programming or otherwise, without the express written consent of POMCube;
 - Removal and reinstallation of your iCAN NetZero Plus at a location other than the original installation location, without the express written consent of POMCube;
 - The presence of a third-party product or component, whether authorized or not;
 - Used in applications that exceed 90% Depth of Discharge (“DoD”);
 - Used in applications that exceed one cycle per day;
 - The Warranty Period will be reduced by 50% for every 18°F (10°C) of operating temperatures over 95°F (35°C).

In addition, this Limited Warranty does not cover:

- Normal wear and tear or deterioration, or superficial defects, dents or marks that do not impact the performance of your iCAN NetZero Plus;
- Noise or vibration that is not excessive or uncharacteristic and does not impact the performance of your iCAN NetZero Plus;
- Damage or deterioration that occurs after the expiration or voiding of the warranty period; or
- Theft of your iCAN NetZero Plus or any of its components.

POMCube reserves the right of final decision in all warranty cases.

POMCube may interpret and revise the content of this warranty terms.

4. Warranty Disclaimer and Limitation of Liability

POMCube’s exclusive liability for breach of any warranty on the battery shall be to repair or replace iCAN NetZero Plus or repay the pro-rated portion of the actual purchase price paid for the defective product within the warranty period in accordance with the terms of this limited warranty. In no event shall POMCube or any of its affiliates be liable in contract, tort or otherwise for any loss, claim or damages of any other kind, whether direct, incidental, consequential, exemplary, special, punitive, remote or otherwise, including any lost profits, lost revenue, loss of equipment, cost of purchased power, cost of substitute product, facilities or services, claims of customers of owner, or removal,

shipping, transportation or installation expenses. Further, in no event will POMCube's total liability exceed the sum paid by owner for the product giving rise to the claim hereunder.

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, POMCUBE MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

All warranties implied by state law, including implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above.

No person, agent, distributor, dealer or other third party is authorized to change, modify, or extend the terms of the limited warranty in any manner whatsoever.

5. Legal Rights

This Limited Warranty gives you specific legal rights, and you may also have other rights which may vary from country to country or state to state. Some countries and states do not allow any limitation on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

6. Service

To have your iCAN NetZero Plus registered for warranty, fill in the Warranty Register Form and send it back to us at service@pomcube.com.

Warranty Register Form

The information will only be connected to your warranty service and will not be disclosure.

Please return the completed form to service@pomcube.com.

Asterisks (*) indicate fields required to complete this form.

APPLICANT INFORMATION		
* Name:	* (if dealer) Contact:	
Phone:	Fax:	
* Email:		
Address:		
* City:	* State:	* Country:
* (if dealer) Invoice No:		
* (if customer) Name of Dealer:		
* Date of Installation:		
* Information of your energy system (if applicable)		
Solar panel (Model, capacity, etc.):		
Inverter (Model, etc.):		
Battery (Model, capacity, etc.):		
Others:		

PRODUCT INFORMATION		
Item	Model NO.	SN.
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PRODUCT INFORMATION		
Item	Model NO.	SN.
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